

APPLICATION TO VARY A CONDITION ATTACHED TO A STREET TRADING LICENCE –MS EMIS ARSLAN, LICENCE NO 551

Sent 20/09/14

Dear Hourkiye,

We have stopped starting at 7am due to the recent complaint made to us. We were not aware at the time that there was a dispensation list for early starters. Because we cook each product individually it requires a lot of time to ready our stall before lunch time. Seeing other stalls start at 7am we thought it was fine to do so without disturbing the residents of the market. Please understand that we didn't mean to cause any problems with anybody living close by, our intentions were made clear to Mark and Henry who told us about the complaint and we would appreciate it if our application could be forwarded to the council with your support.

I'd also like to state that my mother is not fluent in English and I do not appreciate the swearing and cursing the resident made towards her prior to the complaint made by them. I'd like that on record please.

If there's anything I can help with do not hesitate to contact me.

Thank you
Cem

On Thu, Sep 18, 2014 at 3:12 PM, Dervish, Hourkiye <Hourkiye.Dervish@islington.gov.uk> wrote:

Dear Cem

I am not aware of any complaints – what time do you start? You should not be setting up until 8am.

If you are there before 8am this is a breach of your street trading conditions and you must stop immediately.

Have you ever been told you can start at 7am?

Regards

Hourkiye

020 7527 3046

From: Cem Arslan
Sent: 15 September 2014 13:08
To: Dervish, Houriyeh
Subject: Recent Complaint - Turkish Gozleme Co.

Hi Houriyeh,

I understand there has been a complaint made to me by the resident living beside my tent. I can assure you both me and my employees are strictly instructed to keep the noise to a minimum so we don't disturb anyone in the radius of our work station.

I would also like to add that in order for me and my employees to produce and supply our customers with the best of our products we must start at 7 am, due to the fact that our product is freshly made everyday at the market and it takes a few ours for our stall to be ready to serve at lunch time.

I understand that there is a dispensation list and a few other stalls that we work alongside are on it. I was not aware of this up until I was told about the complaint and I would very much appreciate it if I could apply to be on it, just so we don't have anymore problems with residents in the future. We don't want to cause anyone discomfort, our priority is to bring in new customers to market and we enjoy doing that.

Thank you

Emis Arslan